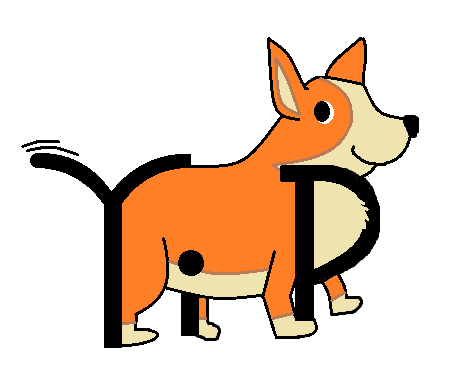
**[Use Cases](#9uwwo338s0hu)**

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**LEGEND-PRIORITY**

|  |
| --- |
| Must Have Features |
| Should Have Features |
| Could Have Features |
| Won’t Have Features |

**LEGEND-STATUS**

|  |
| --- |
| Done |
| In Progress |
| Not Started |
| Cancelled |

# **GLOSSARY**

|  |  |
| --- | --- |
| **Review** | A written review of a place/good/service. |
| **Kennel** | A community of like-minded reviewers. Kennels are the home for reviews that all share a similar emphasis on a subject. |
| **User** | A nonsigned-in user of Yip. |
| **Reviewer** | A signed-in user of Yip. |
| **Moderator** | A reviewer who has been given moderator status to help manage a kennel. |
| **Profile** | An overlay that displays the reviewer’s username, profile picture, and options to report the reviewer. |
| **Feed** | The place where users will see the most recently posted reviews in all kennels and where reviewers will see kennel-specific reviews. This is where users are able to click on specific reviews and kennels. |
| **Account** | An username, password, and email tuple. |
| **Follow** | Ensuring that new content from the kennel or reviewer being followed will appear in the feed of whoever follows them. |
| **Invitation** | A message to have another reviewer become a moderator of a kennel. Must be a moderator to give out invitations. |
| **Boost** | A way for a reviewer to allow their followers to see a particular post in their feed. Akin to retweeting. |

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**INTRODUCTION**

Communication of ideas is a fundamental aspect of being human.Depending upon the mode of communication used, techniques and strategies to effectively communicate differ.An author writes to make a permanent record of ideas to convey to a reader.A formal essay is the tool to communicate these ideas in a structured manner that consists of an introductory paragraph with a thesis sentence, multiple body paragraphs, and a conclusion paragraph.An introductory paragraph gives context for what is going to follow.It often starts with a general idea or anecdote.Each sentence that follows narrows the reader’s focus to the thesis sentence.The thesis sentence prepares the reader to anticipate the core information contained in the essay.It often simply enumerates the ideas of each body paragraph to follow.A practical thesis sentence means the reader can link information found in each body paragraph with potential content from upcoming paragraphs rather than being surprised and interrupted when unexpected content is found.

A body paragraph is where new information is found.It starts with a topic sentence that establishes a boundary for the content of that paragraph.If the information in the body paragraph doesn’t match the topic sentence, either the topic sentence needs updating or the extra information needs to be in a different paragraph.The primary support sentence is next.It provides the central point supporting the topic sentence.The secondary support is next.It clarifies or exemplifies the content in the primary supportive sentence.One or more pairs of primary and secondary support sentences come next followed finally by a conclusion or transition sentence.

The roles of the sentences in the body paragraph provide the structure that facilitates efficient communication to the reader.The primary support and secondary support sentence pair is the limited location for the author to make one point.That point is often lost when a primary support sentence is without its secondary support sentence.The reader expects primary and secondary sentences only.Writing additional sentences giving tertiary and quaternary support instead demonstrate rambling.Once the roles of the body paragraph sentences are understood, when the author stays within the expected structure, the reader doesn’t detect the structure but instead understands the ideas presented.

The conclusion paragraph is a review of the essay’s main points and ties its ideas together into a cohesive unit.Sequentially reiterating the conclusions of each body paragraph into a single paragraph is a compelling technique to form a strong conclusion.When the concluding sentences of each body paragraph are copied and reworded one after the other, the last paragraph almost writes itself.If the conclusion paragraph isn’t quite right, swapping the introductory paragraph with the conclusion paragraph is a surprising technique that may improve your essay.Since the author knows the conclusion when writing the introduction, any conclusive sentences unsupported in an introductory paragraph are well supported in a conclusion paragraph.Once the reader completes the conclusion paragraph, the reader understands the author’s message.

An essay boils down to ideas you’re going to read, ideas you’re reading, and ideas you’ve just read.The introductory paragraph and thesis sentence set the stage.The body paragraphs deliver the content.The conclusion paragraph finalizes the communication.When computer scientists know how to apply their precision skills in language syntax and semantics to the expected structure of a formal essay and know the roles of each sentence in each paragraph, wow, they’ve got all the workings of great communicators!

# **UC-1: Register**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not started |
| Description | The user creates and registers an account to the database by filling out a form asking for email, username, and password. |
| User Goal | The user will be able to have access to more features within the website as a result of creating an account. |
| Desired Outcome | The user has a personal account. |
| Actor | User |
| Dependent use cases | None |
| Requirements | TBD |
| Pre-conditions | The user is on the website but has not registered yet. |
| Post-conditions | The user is registered into the database. |
| Trigger | The user wishes to own a personal account to access additional features of the website. |
| Workflow | 1. The user shall click on the “register” link on the page. 2. The system shall display a new page with a form for registering. 3. The user shall enter a username, email, password and confirmation password into the form. 4. The system shall send the information to the database and create an account for the user. 5. The system displays the main page of the website. |
| Alternate Workflow | If invalid Email format is entered:   1. The system shall highlight the text field for email red and display a message saying “Invalid email.”   If invalid password format is entered:   1. The system shall highlight the text field for password red and display a message saying “Password needs to be at least 8 characters long.”   If username entered already taken:   1. The system shall highlight the text field for username red and display a message saying “Username already taken.”   If Email entered already taken:   1. The system shall highlight the text field for username red and display a message saying “email already taken.”   If password does not match confirmation password:   1. The system shall highlight the text fields for the passwords red and display a message saying “Passwords do not match.”   If one or more text fields are left blank:   1. The system shall highlight the text field(s) that are not filled red and display a message saying “\_\_\_\_\_ needed” with the blank being username, email, password, and/or confirmation password. |

# **UC-2: Login**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not started |
| Description | The user logs into a personal account within the database. |
| User Goal | The user will be able to log in to access personal reviews, kennels, feed and/or make a kennel or review. |
| Desired Outcome | The user has successfully logged into the website. |
| Actor | Reviewer |
| Dependent use cases | UC-1 |
| Requirements | TBD |
| Pre-conditions | The user already has a registered account within the database of the system and is on the website. |
| Post-conditions | The user is logged in. |
| Trigger | The user wishes to view and access features given with making an account. |
| Workflow | 1. The user shall click on the “Login” link on the page. 2. The system shall display a new page with a form to fill out to log in. 3. The user shall enter a username/email and a password. 4. The system shall verify the contents of the form. 5. The system shall display the main page of the website with the user logged in with a “Logout” button replacing the previous “Login” button. |
| Alternate Workflow | If invalid Email or username is entered:   1. The system shall highlight the text field for username/email red and display a message saying “Invalid username/email.”   If incorrect password is entered:   1. The system shall highlight the text field for password red and display a message saying “Incorrect password.”   If one or more text fields are left empty:   1. The system shall highlight the text field(s) that are not filled red and display a message saying “\_\_\_\_\_ needed” with the blank being username/email, and/or password. |

# **UC-3: Logout**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | Allows a reviewer to log out of their account. |
| User Goal | Reviewer wants to log out of their account. |
| Desired Outcome | Reviewer is logged out of their account. |
| Actor | Reviewer |
| Dependent use cases | UC-2 |
| Requirements | TBD |
| Pre-conditions | The reviewer shall be logged in. |
| Post-conditions | The system shall log the reviewer out. |
| Trigger | Reviewer wants to log out. |
| Workflow | 1. The user shall click the “Logout” button. 2. The system shall log the user out of their account and go to a logout confirmation page. 3. The system shall replace the “Logout” button with a “Login” one. |
| Alternate Workflow | None |

# **UC-4: Recover Password**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | The user can recover their password. |
| User Goal | The user forgot their password and wants to reset it or wants to change their password. |
| Desired Outcome | The user has a new password to be able to login with. |
| Actor | User |
| Dependent use cases | UC-1 |
| Requirements | TBD |
| Pre-conditions | The user must have already registered for an account. |
| Post-conditions | The user has a new selected password. |
| Trigger | The user forgot their password and wants to reset it or wants to change their password. |
| Workflow | 1. The user shall navigate to the login page. 2. The user shall click on the “Recover Password Button.” 3. The system shall display a new page prompting the user to enter their email and username. 4. The user shall enter the email and username associated with their account and hit “Enter.” 5. The system shall verify the user’s credentials. 6. The system shall prompt the user to enter a new password and confirm it. 7. The user shall enter their desired password and hit “Enter.” 8. The system shall update the user’s password in the databases. 9. The system shall redirect the user to the login screen. |
| Alternate Workflow | If unsuccessful verification   1. The system shall display error message 2. The system shall return the user back to the login screen |

# **UC-5: Setting Profile Picture**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Allows the reviewer to set a custom profile picture which can be viewed by other users. |
| User Goal | The reviewer wants to set a new profile picture. |
| Desired Outcome | The reviewer has a new profile picture that represents themselves on Yip. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-7 |
| Requirements | TBD |
| Pre-conditions | The user must be a reviewer, thus signed in, and on their profile page |
| Post-conditions | The reviewer’s profile picture is changed to the one they chose. |
| Trigger | The reviewer wants to change their profile picture. |
| Workflow | 1. The reviewer shall click on their profile. 2. The reviewer shall click on the profile picture in place to replace it. 3. The system shall open a pop up of the user’s photo collection to choose a profile picture from. 4. The reviewer shall select a photo of their choice. 5. The system shall update the reviewer’s profile picture with the new picture and redirect the reviewer back to the reviewer’s profile page. |
| Alternate Workflow | The reviewer decides not to set a new profile picture:  3. The reviewer shall press the “Cancel” button.  4. The system shall redirect the reviewer back to the profile  page.  The picture the reviewer wants to upload is too big  5. The system shall indicate that the reviewer has uploaded  too big of a file.   1. The system shall return the reviewer back to the profile page. |

# **UC-6: View General Feed**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not started |
| Description | The user will be able to look at a general feed of popular kennels. |
| User Goal | All users on the internet can look at reviews within kennels to get information that will most likely be relevant to the average user. |
| Desired Outcome | User gets to look at reviews from popular kennels. |
| Actor | User |
| Dependent use cases | None |
| Requirements | TBD |
| Pre-conditions | User has clicked on the main page of the website and there exists kennels and reviews within the database to display. |
| Post-conditions | System will display the main page with general feed. |
| Trigger | The user would like to look at reviews for fun or for information. |
| Workflow | 1. The user shall reach the website through a link of somesort. 2. The system shall display the main page of the website with a general feed of reviews and their associated kennels obtained from the database and available for the user to view from most popular to least within a 24 hour period. |
| Alternate Workflow | If user reaches end of feed:   1. System shall update feed by displaying the next set of reviews from the database.   If database is empty:   1. System shall display an almost empty page with a message saying “No feed to display.” |

# **UC-7: View Profiles**

|  |  |
| --- | --- |
| Priority | Should Have |
| Status | Not started |
| Description | The user can look at profiles of signed in users and look at their reviews and kennels they are part of. |
| User Goal | All users on the internet can look at the profiles of their favorite reviewers without needing to make an account. |
| Desired Outcome | The user is able to view a profile and the reviews and kennels associated with it. |
| Actor | User |
| Dependent use cases | UC-1 |
| Requirements | TBD |
| Pre-conditions | There are signed in users within the database, as well as each of their kennels and reviews. |
| Post-conditions | The system will display a customized profile page depending on the user requested for within the database. |
| Trigger | The user would like to look at the reviews and kennels of other users of their interest. |
| Workflow | 1. The user shall click on a signed in user hyperlink within the website. 2. The system shall access the database to find the signed in user and display a page based on the reviews and kennels of that user. |
| Alternate Workflow | If signed in user no longer exists:   1. System shall display a prompt on the current page saying “the user no longer exists.”   If signed in user has no reviews or kennels:   1. System shall display an almost empty page with a message saying “User has no reviews or kennels.” |

# **UC-8: Post Review**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | The reviewer can post a review to a kennel. |
| User Goal | The reviewer wants to write a review about a good/service/place that they have experience with. |
| Desired Outcome | The reviewer’s review can be seen by others. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-19 |
| Requirements | TBD |
| Pre-conditions | The user is logged in, meaning they are a reviewer. |
| Post-conditions | The review is part of the kennel that it is posted to and a part of the list of reviews for that particular good/service/place across the site. |
| Trigger | The reviewer wants to write about their experience with a good/service/place that a particular kennel would be interested in. |
| Workflow | 1. The reviewer shall click the “New Review” button. 2. The system shall take the user to a new page where. several fields are displayed (kennel, rating, item reviewed, text). 3. The reviewer shall enter the appropriate information into the fields. 4. The reviewer shall press the “Post Review” button. 5. The system shall take the user to a new page displaying the posted review. |
| Alternate Workflow | The user does not fill in all the fields:   1. The reviewer shall click the “Post Review” button. 2. The system shall display a message indicating which fields are not completed. |

# **UC-9: Edit Review**

|  |  |
| --- | --- |
| Priority | Should Have |
| Status | Not Started |
| Description | The reviewer can edit a review that they posted. |
| User Goal | The reviewer wants to correct a typo in their review or update its contents. |
| Desired Outcome | The reviewer review is updated to reflect the edits. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-8, UC-11UC-19 |
| Requirements | TBD |
| Pre-conditions | The user must be signed in, and the reviewer must have posted a review. |
| Post-conditions | The review shall contain the updated information. |
| Trigger | The reviewer wants to make a change to their review. |
| Workflow | 1. The reviewer shall click on a review. 2. The reviewer shall click on the edit button (assuming they are the one who created the review). 3. The system shall display a page for the reviewer to change the fields of the review. 4. The user shall click the “Save” button. 5. The system shall store the new information from fields and updates review. |
| Alternate Workflow | The user does not fill in all the fields:   1. The reviewer shall click the “Save” button. 2. The system shall display a message indicating which fields are not completed. |

# **UC-10: Delete Reviews**

|  |  |
| --- | --- |
| Priority | Should Have |
| Status | Not Started |
| Description | Allows the reviewer to delete a review from their profile and/or the communities that it is posted to. |
| User Goal | The reviewer wants to delete a review they made. |
| Desired Outcome | The review is deleted from the reviewer’s profile and from all communities that it was posted to. |
| Actor | Reviewer |
| Dependent use cases | UC-8 |
| Requirements | TBD |
| Pre-conditions | The reviewer must have a review posted and is on their profile page. |
| Post-conditions | The review is no longer on the reviewer’s profile or in the communities that it may have been posted to. |
| Trigger | The reviewer may have messed up writing a review or the review may not be relevant to the reviewer anymore. |
| Workflow | 1. The reviewer shall find the review that he/she wishes to delete. 2. The reviewer shall click the delete button. 3. The system shall prompt the reviewer with a confirmation message ensuring that the reviewer truly wants the message deleted. 4. The reviewer shall click the confirm button. 5. The system shall remove the review from the reviewer’s profile and all communities that are tied to it. |
| Alternate Workflow | The reviewer decides not to delete the review:  4. The reviewer shall click the cancel button.  5. The system shall remove the prompt, leaving the  reviewer back on their profile page. |

# **UC-11: Viewing a Review**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | Display the contents of the review for users to read. |
| User Goal | User would like to read a particular review. |
| Desired Outcome | Review’s information is displayed to the user. |
| Actor | User |
| Dependent use cases | UC-8, UC-19 |
| Requirements | A cross reference listing of the portions of functionality the system must implement relating to this use case. These are often the "The system shall" statements in the use case steps. |
| Pre-conditions | The user must be viewing a general feed or have searched for specific reviews. |
| Post-conditions | The system will display the contents of the review for the user. |
| Trigger | User wants to read a particular review. |
| Workflow | 1. The user shall click on a review. 2. The system shall display a new page for the use with the contents of the review laid out neatly for reading. |
| Alternate Workflow | None |

# **UC-12: Searching for Reviews/Kennels**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | Searches for relevant reviews or kennels depending on user query. |
| User Goal | The user wants to search for relevant reviews or kennels based on keywords in a query. |
| Desired Outcome | The user is displayed a list of reviews or kennels based that matches keywords the user queried for. |
| Actor | User |
| Dependent use cases | None |
| Requirements | A cross reference listing of the portions of functionality the system must implement relating to this use case. These are often the "The system shall" statements in the use case steps. |
| Pre-conditions | None |
| Post-conditions | The system will display reviews or kennels for the user depending on a search prompt. |
| Trigger | The user wants to specify the types of reviews or kennels they see. |
| Workflow | 1. The user shall click on the search bar and enter their query. 2. The user shall hit “Enter” on their keyboard or click on the “Search” button. 3. The system shall query the database for matching reviews and kennels and display them to the user on a new screen with reviews on the left of the screen and kennels on the right. |
| Alternate Workflow | If database query returns nothing:   1. The system shall display an error message. |

# **UC-13: Rate Review**

|  |  |
| --- | --- |
| Priority | Should Have |
| Status | Not Started |
| Description | The reviewer can wag or growl a review. |
| User Goal | The reviewer can express if they found a review useful or not. |
| Desired Outcome | The reviewer’s wag or growl is counted towards the net sum of wags and growls on the review. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-8, UC-11, UC-19 |
| Requirements | TBD |
| Pre-conditions | The user is signed in, thus a reviewer. |
| Post-conditions | The system stores the wag or growl in the review’s sum of ratings. |
| Trigger | The reviewer wants to react to a review in a positive or negative way. |
| Workflow | 1. The reviewer shall click on a review. 2. The system shall take the user to the review page. 3. The reviewer shall click wag or growl. 4. The system shall indicate which was clicked. 5. The system shall store the wag or growl as an element of the review. |
| Alternate Workflow | None |

# **UC-14: Comment On Review**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | The reviewer can leave a comment on a review. |
| User Goal | The reviewer sees a review that they agree or disagree with and want to add their opinion to it. |
| Desired Outcome | The reviewer’s comment is now displayed on the page of the review. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-8, UC-11, UC-19 |
| Requirements | TBD |
| Pre-conditions | The user must be signed in, thus a reviewer. |
| Post-conditions | The comment is now a part of the review. |
| Trigger | The reviewer wants to add their opinion to a review that someone posted. |
| Workflow | 1. The reviewer shall click on a review. 2. The system shall go to the review’s page. 3. The reviewer shall click on “Comment”. 4. The system shall provide a text field for the user to enter a comment. 5. The user shall click “Post Comment”. 6. The system shall remove the text field prompt. 7. The system shall show the comment as a part of the review page. |
| Alternate Workflow | The user does not fill in the field:   1. The user shall not type anything into the field. 2. The user shall press “Post Comment”. 3. The system shall notify the user the text field is empty.   The user presses the cancel button:   1. The user shall press the “Cancel” button. 2. The system shall remove the text field prompt. |

# **UC-15: Rate Comment**

|  |  |
| --- | --- |
| Priority | Should Have |
| Status | Not Started |
| Description | The reviewer can wag or growl a comment on a review. |
| User Goal | The reviewer wants to indicate whether or not a comment on a review is helpful or relevant. |
| Desired Outcome | The reviewer’s wag or growl is added to the wag or growl count respectively of the comment. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-8, UC-11, UC-14, UC-19 |
| Requirements | TBD |
| Pre-conditions | The reviewer is signed into an existing account and viewing a review that has a comment. |
| Post-conditions | The reviewer’s wag or growl successfully updates the comment’s wag or growl count respectively. |
| Trigger | The reviewer finds a review comment that they either agree or disagree with. |
| Workflow | 1. The reviewer shall click on the review. 2. The system shall display the review. 3. The reviewer shall scroll to the comments section. 4. The system shall display any comments. 5. The user shall click the wag icon on a comment. 6. The system shall indicate that the wag icon was clicked. 7. The system shall increase the comment’s wag count by one. |
| Alternate Workflow | The reviewer wants to growl a comment:   1. The user shall click the growl icon on a comment. 2. The system shall indicate that the growl icon was clicked. 3. The system shall increase the comment’s growl count by one. |

# **UC-16: Getting a Share URL for a Review**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Share a review via a URL to send to other people. |
| User Goal | The user wants to share a certain review to other people. |
| Desired Outcome | The user has a URL available to them to share. |
| Actor | User |
| Dependent use cases | UC-11 |
| Requirements | A cross reference listing of the portions of functionality the system must implement relating to this use case. These are often the "The system shall" statements in the use case steps. |
| Pre-conditions | The user is already viewing a review. |
| Post-conditions | The user has a URL available to them to share. |
| Trigger | The user wants to share a certain review to other people. |
| Workflow | 1. The user shall click on the “Share” button. 2. The system shall copy the page URL into the user’s clipboard. |
| Alternate Workflow | None |

# **UC-17: Boost Review**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | The reviewer can boost a review. |
| User Goal | The reviewer wants to share a review with their followers. |
| Desired Outcome | The reviewer boosts a review to the top of their followers’ feeds. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-8, UC-11, UC-19 |
| Requirements | TBD |
| Pre-conditions | The reviewer is signed into an existing account and viewing a review. |
| Post-conditions | The review is boosted on the reviewer’s profile and to the top of their followers’ feeds. |
| Trigger | The reviewer wants to share a review with their followers. |
| Workflow | 1. The reviewer shall click on the review. 2. The system shall display the review. 3. The reviewer shall click the boost icon. 4. The system shall display the boost menu. 5. The reviewer shall click “Boost.” 6. The system shall close the boost menu and return to the review screen. 7. The system shall display the review on the reviewer’s profile and to their followers’ feeds along with the boosted icon. |
| Alternate Workflow | The reviewer wants to cancel the boost:   1. The reviewer shall click “Cancel.” 2. The system shall close the boost menu and return to the review screen. |

# **UC-18: Bookmark Review**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | The reviewer can bookmark a review. |
| User Goal | The reviewer wants to save a review to look at again later. |
| Desired Outcome | The reviewer bookmarks a review to their “Bookmarks” page on their profile. |
| Actor | Reviewer |
| Dependent use cases | UC-1, UC-2, UC-8, UC-11, UC-19 |
| Requirements | TBD |
| Pre-conditions | The reviewer is signed into an existing account and viewing a review. |
| Post-conditions | The review is successfully bookmarked to the reviewer’s profile. |
| Trigger | The reviewer wants to save a review to their profile in order to easily view it again later. |
| Workflow | 1. The reviewer shall click on the review. 2. The system shall display the review. 3. The reviewer shall click the bookmark icon. 4. The system shall change the icon to show that it has been clicked 5. The system shall save the review in the reviewer’s “Bookmarks” page. |
| Alternate Workflow | If the review is bookmarked already:   1. The system shall display the review with the icon indicating it has been bookmarked |

# **UC-19: Create a new Kennel**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | Create a kennel so that other reviewers are able to join the kennel and post reviews to the kennel. |
| User Goal | Reviewers want to be able to create kennels so that others are able to find more relevant and organized reviews about various goods and services. |
| Desired Outcome | The reviewer is able to create a new kennel. |
| Actor | Reviewer |
| Dependent use cases | UC-2 |
| Requirements | TBD |
| Pre-conditions | The reviewer must be signed into their account. |
| Post-conditions | A new kennel is created belonging to the reviewer that created it. The reviewer that created it is a moderator of the new kennel. |
| Trigger | The reviewer wishes to create a new kennel that organizes reviews differently than other already existing kennels. |
| Workflow | 1. The reviewer shall click the “Create New Kennel” button. 2. The system shall display a form in which the reviewer must enter information about the new kennel. 3. The reviewer shall fill out the form with information about the new kennel and customize the new kennel. 4. The reviewer shall click the “Create” button. 5. The system shall store the entered information and create the new kennel. 6. The system shall display the contents of the new kennel. |
| Alternate Workflow | If the reviewer fails to fill out one of the fields of form properly:   1. The system shall prompt the user that all fields must be properly filled out.   If the reviewer wishes to stop creating a Kennel:   1. The reviewer shall click the “Cancel” button. 2. The system shall return the Reviewer to their previous screen. |

# **UC-20: Follow Kennel**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | Follow a kennel to be able to see reviews posted to the kennel in one’s feed. |
| User Goal | The reviewer wants to be able to follow kennels to be able to find reviews that are relevant to the reviewer. |
| Desired Outcome | The reviewer follows a kennel and reviews posted to the kennel show up in the reviewer’s feed. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-7, UC-19 |
| Requirements | TBD |
| Pre-conditions | The reviewer is on the kennel’s page. |
| Post-conditions | The reviewer follows the kennel. The reviewer’s feed is updated accordingly. |
| Trigger | The reviewer gains respect for a specific kennel and wishes to see reviews posted to the kennel in their feed. |
| Workflow | 1. The reviewer shall click on the “Follow” button. 2. The system shall add the new kennel to the reviewer’s “kennel following” list. 3. The system shall show an “Unfollow” button. |
| Alternate Workflow | If the reviewer is already following the kennel:   1. The system shall show an “Unfollow” button. |

# **UC-21: Unfollow Kennel**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | Unfollow a kennel to stop seeing reviews posted to the kennel in one’s feed. |
| User Goal | The reviewer wants to be able to unfollow kennels to only find reviews that are relevant to the reviewer. |
| Desired Outcome | The reviewer unfollows a kennel and reviews posted to the kennel stop showing up in the reviewer’s feed. |
| Actor | Reviewer |
| Dependent use cases | UC-20 |
| Requirements | TBD |
| Pre-conditions | The reviewer is on the kennel’s page. |
| Post-conditions | The reviewer unfollows the kennel. The reviewer’s feed is updated accordingly. |
| Trigger | The reviewer loses respect for a specific kennel and wishes to stop seeing reviews posted to the kennel in their feed. |
| Workflow | 1. The reviewer shall click on the “Unfollow” button. 2. The system shall remove the unwanted kennel from the reviewer’s “kennel following” list. 3. The system shall show a “Follow” button. |
| Alternate Workflow | If the reviewer is already unfollowing the kennel:.   1. The system shall show a “Follow” button. |

# **UC-22: View Followed Kennels**

|  |  |
| --- | --- |
| Priority | Should Have |
| Status | Not Started |
| Description | The reviewer can see a list of all of the kennels they are following. |
| User Goal | The reviewer wants to see all of the kennels that they are currently following. |
| Desired Outcome | The reviewer sees a list of the kennels they are following. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-19, UC-20 |
| Requirements | TBD |
| Pre-conditions | The user is logged in, meaning they are a reviewer. |
| Post-conditions | The reviewer sees a list of following kennels. |
| Trigger | The reviewer wants to see what kennels they are following. |
| Workflow | 1. The user shall click on a menu button. 2. The system shall display a scrolling list of all kennels that the user is following. |
| Alternate Workflow | None |

# **UC-23: Messaging**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Privately send a message to another reviewer on Yip. |
| User Goal | Reviewers want to send messages privately with one another outside of comments. |
| Desired Outcome | One reviewer writes a private message and sends it to another reviewer who receives it. |
| Actor | Reviewer |
| Dependent use cases | UC-2 |
| Requirements | TBD |
| Pre-conditions | A reviewer must be logged in. |
| Post-conditions | A message is sent to another reviewer. |
| Trigger | Reviewers want to communicate between one another privately and outside of comments, possibly without the restrictions of a kennel. |
| Workflow | 1. The reviewer shall navigate to the messaging screen from the main screen. 2. The system shall display the messaging screen with fields for recipient/message. 3. The reviewer specifies a recipient/message. 4. The system shall fill the fields with their input. 5. The reviewer clicks send. 6. The system shall display “message sent”, adds the message to the recipient’s inbox, and changes the screen to empty fields. |
| Alternate Workflow | The user does not exist   1. The system shall notify the user that the recipient does not exist and refresh the recipient field to empty. |

# **UC-24: Send Message to Moderators**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Reviewer is able to send a private message to the moderators of a kennel. |
| User Goal | Reviewers want to be able to privately communicate with the moderators of a kennel to inform them of issues regarding the current status of the kennel. |
| Desired Outcome | The reviewer sends a private message to the moderators of a kennel. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-19, UC-20 |
| Requirements | TBD |
| Pre-conditions | The reviewer must have logged into their account and be viewing the page of a kennel. |
| Post-conditions | A message composed by the reviewer is sent to the moderators of the kennel. |
| Trigger | The reviewer begins to have an issue with some aspect of the kennel and wishes to report it directly to the moderators. |
| Workflow | 1. The reviewer shall click on the “Message Moderators” button. 2. The system shall display a form in which the reviewer is able to compose their message. 3. The reviewer shall click on the “Send” button. 4. The system shall send the message to all of the moderators of the kennel. 5. The system shall return the reviewer to the kennel page. |
| Alternate Workflow | If the reviewer does not properly fill out the form and leaves required fields blank:   1. The system shall inform the reviewer that all required fields must be properly filled out.   If the reviewer wishes to not send a message to the moderators:   1. The reviewer shall click the “Cancel” button. 2. The system shall prompt the reviewer to make sure that the reviewer wants to discard their message. 3. The reviewer shall click the “Confirm” button. 4. The system shall return the reviewer to the kennel page. |

# **UC-25: Receive Messages from Reviewers**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not started |
| Description | Reviewers can message other reviewers on the platform. |
| User Goal | The reviewer wishes to send a message to another reviewer. |
| Desired Outcome | A message is sent from the reviewer to the other reviewer. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-23 |
| Requirements | TBD |
| Pre-conditions | The reviewer must be on the other reviewer’s profile page. |
| Post-conditions | The message is sent and can be seen by either reviewer. |
| Trigger | The reviewer wants to send a message to the reviewer of their choice. |
| Workflow | 1. The reviewer shall click on the message button. 2. The system shall open up a dialogue box containing messages sent between the two reviewers. 3. The reviewer shall write out the message they wish to send and click send. 4. The system shall notify the other reviewer that a message has been sent to them by displaying the message in the dialogue box. |
| Alternate Workflow | None |

# **UC-26: Follow Reviewers**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Follow other reviewers to control what reviews appear in a reviewer’s feed. |
| User Goal | The reviewer wants to be able to follow other reviewers they trust so they can see trusted reviews on their feed. |
| Desired Outcome | The reviewer follows another reviewer and can see new reviews from that followed reviewer on their feed. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-7, UC-12 |
| Requirements | TBD |
| Pre-conditions | The reviewer is on a reviewer’s profile. |
| Post-conditions | The reviewer follows another reviewer. The reviewer’s feed is updated accordingly. |
| Trigger | The amount of respect a reviewer has for another changes. |
| Workflow | 1. The reviewer shall click on the “Follow” button. 2. The system shall add the new reviewer to the reviewer’s “reviewer following” list. 3. The system shall now show an “Unfollow” button. |
| Alternate Workflow | If a reviewer already follows a reviewer:   1. The system shall show an “Unfollow” button. |

# **UC-27: Unfollow Reviewers**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Unfollow other reviewers to control what reviews appear in a reviewer’s feed. |
| User Goal | The reviewer wants to be able to unfollow other reviewers they do not trust so they can see only trusted reviews on their feed |
| Desired Outcome | The reviewer unfollows another reviewer and won’t see new reviews from that reviewer on their feed. |
| Actor | Reviewer |
| Dependent use cases | UC-26 |
| Requirements | TBD |
| Pre-conditions | The reviewer is on a reviewer’s profile. |
| Post-conditions | The reviewer unfollows another reviewer. The reviewer’s feed is updated accordingly. |
| Trigger | The amount of respect a reviewer has for another changes. |
| Workflow | 1. The reviewer shall click on the “Unfollow” button. 2. The system shall remove the unwanted reviewer from the reviewer’s “reviewer following” list. 3. The system shall now show a “Follow” button. |
| Alternate Workflow | If a reviewer already unfollowed a reviewer:   1. The system shall show a “Follow” button. |

# **UC-28: Block User**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | Blocks communication to and from another user selected by the user. |
| User Goal | To prevent another user from communicating with the user. |
| Desired Outcome | The blocked user cannot communicate with the user. |
| Actor | User |
| Dependent use cases | UC-2, UC-7 |
| Requirements | TBD |
| Pre-conditions | The user must have registered an account, logged in to their account, and found the profile of the user they wish to block. |
| Post-conditions | The blocked user cannot communicate with the user. |
| Trigger | The user wants to prevent another user from communicating with them. |
| Workflow | 1. The user shall log into their account 2. The user shall search for the profile of the user they wish to block 3. The user shall click the block button in the profile of that user 4. The system shall prevent communication between the user and the blocked user |
| Alternate Workflow | None |

# **UC-29: Report User**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | Sends a report to the moderator of the kennel indicating negative behavior by a user. |
| User Goal | To prevent negative behavior in the kennels of which the user is a member. |
| Desired Outcome | A report is sent to the moderator of the kennel detailing the behavior of the reported individual. |
| Actor | User |
| Dependent use cases | UC-1, UC-2, UC-8 |
| Requirements | TBD |
| Pre-conditions | The user must have registered an account, logged in to the account, and traversed to the profile of the user they wish to report. |
| Post-conditions | The moderator of the kennel will receive a report of the reported user. |
| Trigger | Another user exhibits negative behavior that the user wishes to report to the moderator of the kennel. |
| Workflow | 1. The reviewer shall log into their account. 2. The reviewer shall click the report button. 3. The system shall prompt the reviewer for information about the behavior being reported. 4. The reviewer shall describe the behavior of the user being reported. 5. The system shall send the report to the moderator of the kennel. |
| Alternate Workflow | None |

# **UC-30: Report Review**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | The reviewer can report a review to the Kennel it is posted in or to CORGI. |
| User Goal | The reviewer wants to let the Kennel moderators or CORGI know that a review is inappropriate or irrelevant. |
| Desired Outcome | The report is successfully emailed to the Kennel moderators or CORGI. |
| Actor | Reviewer |
| Dependent use cases | UC-2, UC-8, UC-11, UC-19 |
| Requirements | TBD |
| Pre-conditions | The reviewer is signed into an existing account and viewing a review. |
| Post-conditions | A report is sent to either Kennel moderators or CORGI. |
| Trigger | The reviewer wants to report a review that is irrelevant or inappropriate according to the Kennel or site’s guidelines so the review can be considered for removal. |
| Workflow | 1. The reviewer shall click on the review. 2. The system shall display the review. 3. The reviewer shall click the report icon. 4. The system shall open the reporting window. 5. The reviewer shall enter a reason for the report in the text field. 6. The reviewer shall check the box for “Send to Kennel moderators”. 7. The reviewer shall click “Report”. 8. The system shall send an email containing the reported review and the reviewer’s reasons to all Kennel moderators. 9. The system shall close the reporting window and return the reviewer to the review screen. 10. The system shall display a success message. |
| Alternate Workflow | The user wants to escalate the report to CORGI:   1. The reviewer shall check the box for “Send to CORGI.” 2. The reviewer shall click “Report.” 3. The system shall send an email containing the reported review and the reviewer’s reasons to the CORGI team. 4. The system shall close the reporting window and return the reviewer to the review screen. 5. The system shall display a success message.   The user wants to cancel the report:   1. The reviewer shall click cancel. 2. The system shall close the reporting window and return the reviewer to the review screen.   The user doesn’t specify a reason for the report:   1. The reviewer shall leave the reason text field blank. 2. The reviewer shall click “Report.” 3. The system shall display an error message under the text field and remain on the reporting window. |

# **UC-31: Offer Moderator Status to Another Reviewer**

|  |  |
| --- | --- |
| Priority | Must Have |
| Status | Not Started |
| Description | Moderators can offer moderator status to other reviewers. |
| User Goal | Moderators may wish for there to be multiple moderators of a kennel such that if a single moderator becomes unavailable the community does not become unmoderated. |
| Desired Outcome | A reviewer is offered the status of moderator by an existing moderator of a kennel. |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-19 |
| Requirements | TBD |
| Pre-conditions | The moderator must have opened the profile of the reviewer for which they wish to offer moderator status. The reviewer must be a part of the kennel that the moderator is in. |
| Post-conditions | The reviewer is presented with an option to accept or reject moderator status for the chosen kennel. |
| Trigger | The user wishes to offer moderator status to another user. |
| Workflow | 1. The moderator shall click the moderator options button. 2. The system shall present the moderator with a list of actions, including an option to offer moderator status. 3. The moderator shall select the option to offer moderator status to a reviewer. 4. The system shall present the reviewer with a list of kennels, in which the moderator is a moderator and the other user is not already a moderator in. Associated with each kennel, should be an option to offer moderator status in that kennel. 5. The reviewer shall identify one of the kennels, and select its associated option to offer moderator status. |
| Alternate Workflow | None |

# **UC-32: Accept Moderator Status**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Yip will notify the reviewer that they have been invited to be a moderator for a kennel. |
| User Goal | The reviewer can become a moderator for the kennel. |
| Desired Outcome | The reviewer accepts the moderator invite. |
| Actor | Reviewer |
| Dependent use cases | UC-20, UC-31 |
| Requirements | TBD |
| Pre-conditions | The reviewer is a part of a kennel, and an existing moderator in the kennel has offered the reviewer the option to become a moderator. |
| Post-conditions | The reviewer becomes a moderator for the kennel. |
| Trigger | The reviewer is notified via a message on the messaging system. |
| Workflow | 1. The system shall message the reviewer that they are invited to be a moderator for a kennel. 2. The reviewer shall click “Accept” for the invitation. 3. The system shall update the reviewer as a moderator of the kennel. |
| Alternate Workflow | None |

# **UC-33: Reject Moderator Status**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Yip will notify the reviewer that they have been invited to be a moderator for a kennel. |
| User Goal | The reviewer continues to be a regular reviewer for the kennel. |
| Desired Outcome | The reviewer rejects the moderator invite. |
| Actor | Reviewer |
| Dependent use cases | UC-20, UC-31 |
| Requirements | TBD |
| Pre-conditions | The reviewer is a part of a kennel, and an existing moderator in the kennel has offered the reviewer the option to become a moderator. |
| Post-conditions | The reviewer remains a regular reviewer of the kennel. |
| Trigger | The reviewer is notified via a message on the messaging system. |
| Workflow | 1. The system shall message the reviewer that they are invited to be a moderator for a kennel. 2. The reviewer shall click “Reject” for the invitation. 3. The system shall display the previous page the reviewer was on. |
| Alternate Workflow | None |

# **UC-34: Remove Moderator Status**

|  |  |
| --- | --- |
| Priority | Should Have |
| Status | Not Started |
| Description | The user shall be able to remove moderator status from themself or another user. |
| User Goal | Moderators may wish to rescind their own moderator status, or the moderator status of other users with whom the community is unhappy. |
| Desired Outcome | The recipient moderator will cease to be a moderator of the chosen kennel. |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-19, UC-31, UC-32 |
| Requirements | TBD |
| Pre-conditions | The moderator must be logged in and the moderator must have opened the user page for the recipient moderator for which they wish to revoke moderator status. |
| Post-conditions | The recipient is no longer a moderator. |
| Trigger | The user feels that the recipient should not continue to have moderator status in a kennel. |
| Workflow | 1. The moderator shall click the moderator options button. 2. The system shall present the user with a list of actions, including an option to offer moderator status. 3. The moderator shall select the option to rescind moderator status. 4. The system shall present the user with a list of kennels, in which the user and recipient both have moderator status. Associated with each kennel, should be an option to rescind moderator status in that kennel. 5. The user shall identify one of the kennels, and select its associated option to rescind moderator status. |
| Alternate Workflow | None |

# **UC-35: Post Rules**

|  |  |
| --- | --- |
| Priority | Should Have |
| Status | Not Started |
| Description | A moderator can post a set of rules that the reviewers should try to follow. |
| User Goal | The moderator wants to be able to post a set of rules for their kennel. |
| Desired Outcome | The posted rules can be seen by all who visit the kennel. |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-19 |
| Requirements | TBD |
| Pre-conditions | A user must have created a kennel and be the moderator for that kennel. |
| Post-conditions | There is a set of rules posted inside the kennel they were created for. |
| Trigger | The moderator wants to create a kennel and thus can create certain rules for the users in the kennel should follow. |
| Workflow | 1. The moderator shall navigate to their kennel. 2. The system shall show the contents of their kennel. 3. The moderator will click to add rules. 4. The system shall check their credentials. 5. The system will bring up a prompt that will tell them to insert the rules. 6. The moderator shall insert their rules into the prompt. 7. The system shall confirm they want to enter these changes to their rules with a prompt. 8. The moderator confirms the changes of their rules. |
| Alternate Workflow | If the moderator doesn’t have the correct credentials:   1. The system shall deny their access to change the rules. 2. The system shall show the kennel’s main screen again.   If the moderator doesn’t want to confirm their changes:   1. The system shall return to displaying the rules prompt where there will be a cancel option to fully cancel creating rules. |

# **UC-36: Set Tags for Kennel**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | A moderator can set tags that can be used when a reviewer is writing a review to their kennel. The tags provide keyword information regarding the review. |
| User Goal | The moderator can make it easier to get key information from reviews. |
| Desired Outcome | The reviewers can select from the tags set by the moderator when posting a review to their kennel. |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-8, UC-19 |
| Requirements | TBD |
| Pre-conditions | A kennel was created by a user. |
| Post-conditions | There is a set of tags that reviewers can pick from when posting a review. |
| Trigger | The moderator creates a kennel. |
| Workflow | 1. The user shall create a kennel 2. The system shall give the user automatic moderator status 3. The system shall prompt the user for tags 4. The user shall fill in whatever tags they wish to have 5. The user will confirm the tags they have chosen 6. The system shall save the chosen tags to the kennel to be used in posting reviews |
| Alternate Workflow | If the moderator wants to add tags in an already existing kennel:   1. The moderator shall click the “Moderator Options” button 2. The moderator shall click the “Edit Tags” option 3. The system shall display a list of the current tags 4. The moderator shall click the “Add Tag” button 5. The system shall prompt the moderator for the new tag 6. The moderator shall enter the new tag 7. The moderator shall confirm the new tag 8. The system shall add the tag to the list of tags for the kennel   If the moderator wants to delete tags in an already existing kennel:   1. The moderator shall click the “Moderator Options” button 2. The moderator shall click the “Edit Tags” option 3. The system shall display a list of the current tags 4. The moderator shall click the “Remove Tag” button 5. The system shall display a list of the current tags with a check box next to each tag 6. The moderator shall select the tags they wish to remove 7. The moderator shall click the “Remove Selected Tags” button 8. The system shall remove the moderator selected tags from the list of tags for the kennel |

# **UC-37: Moderator Remove Review**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Remove a review posted in a kennel as a moderator of the kennel. |
| User Goal | The moderator of a kennel wants to remove a review that is inappropriate/irrelevant. |
| Desired Outcome | The review is removed from the kennel. |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-8, UC-19, UC-20 |
| Requirements | TBD |
| Pre-conditions | A reviewer must have created a post in a kennel and there is a signed in moderator of that kennel. |
| Post-conditions | The review is removed from the kennel. |
| Trigger | Some reviewers post reviews within kennels that do not respect the rules of the kennel. |
| Workflow | 1. The moderator shall navigate to their kennel. 2. The system shall display contents of the kennel. 3. The moderator shall locate the post that they want to remove in the kennel. 4. The moderator shall click on a button on the post to remove it. 5. The system shall prompt to make sure the moderator wants to delete. 6. The moderator shall click “confirm”. 7. The system shall verify their credentials and remove the post from the kennel’s database. |
| Alternate Workflow | If the moderator does not click confirm:   1. The system shall close prompt and return to the kennel screen.   If a non-moderator clicks the button to remove post:   1. The system shall fail to verify their credentials and display. |

# **UC-38: Moderator Remove Comment**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Remove a comment posted in a review. |
| User Goal | Moderators of a kennel want to remove a comment that is inappropriate/irrelevant. |
| Desired Outcome | The comment is removed from the review. |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-8, UC-14, UC-19, UC-20 |
| Requirements | TBD |
| Pre-conditions | A reviewer must have created a comment on a review in a kennel and there is a signed in moderator of that kennel. |
| Post-conditions | The comment is removed from the review. |
| Trigger | Some reviewers post comments on reviews that do not respect the rules of the kennel. |
| Workflow | 1. The moderator shall navigate to their kennel. 2. The system shall display contents of the kennel. 3. The moderator shall locate the review containing the comment that they want to remove in the kennel. 4. The system shall display the review. 5. The moderator shall click on a button on the comment to remove it. 6. The system shall prompt to make sure the moderator wants to delete. 7. The moderator shall click “confirm”. 8. The system shall verify their credentials and remove the post from the kennel’s database. |
| Alternate Workflow | If moderator does not click confirm:   1. The system shall close prompt and return to the review screen.   If a non-moderator clicks the button to remove comment:   1. The system shall fail to verify their credentials and display. |

# **UC-39: Mute Words**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Set words that are unable to be used by reviewers of a kennel. |
| User Goal | Moderators of a kennel want to prevent the use of words that are inappropriate/irrelevant in their kennels. |
| Desired Outcome | Reviewers posting reviews or comments with a muted word will be unable to post. |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-8, UC-11, UC-19 |
| Requirements | TBD |
| Pre-conditions | The moderator must be signed in. |
| Post-conditions | The desired word is added to the blacklist. |
| Trigger | Some reviewers post words in comments and reviews that do not respect the rules of the kennel. |
| Workflow | 1. The moderator shall navigate to their kennel. 2. The system shall display the kennel screen. 3. The moderator shall navigate to the config page of their kennel. 4. The system shall verify the moderator’s credentials and display the config screen for the kennel . 5. The moderator shall click a button that displays the kennel’s muted words. 6. The system shall display the list of words. 7. The moderator shall add a new line to the list containing the new blacklisted word. 8. The system shall register this word in the blacklist. |
| Alternate Workflow | The user is not a moderator:   1. The system shall display an error and not show the config screen for the kennel.   The word is already in the blacklist   1. The system shall display a prompt notifying the moderator the word is already on the list. |

# **UC-40: Ban Reviewer From Kennel**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | Prevent a specific reviewer from posting reviews or comments in a kennel. |
| User Goal | Moderators of a kennel do not want repeat offenders of their kennel’s rules to continue participating in the kennel. |
| Desired Outcome | The reviewer cannot post reviews or comments in the kennel. |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-19 |
| Requirements | TBD |
| Pre-conditions | A moderator must be signed in. |
| Post-conditions | The reviewer is added to the blacklist that prevents him from posting in the kennel. |
| Trigger | Moderators want to preserve the guidelines of their kennel and not have to individually delete comments and reviews of repeat offenders. |
| Workflow | 1. The moderator shall navigate to their kennel. 2. The system shall display the kennel screen. 3. The moderator shall navigate to the config page of their kennel. 4. The system shall verify the moderator’s credentials and display the config screen for the kennel. 5. The moderator shall click a button that displays the kennel’s banned reviewers. 6. The system shall display the list of banned reviewers. 7. The moderator shall add a new line to the list containing the new reviewer. 8. The system shall register this reviewer in the list. |
| Alternate Workflow | If the reviewer is not a moderator:   1. The system shall display an error and not show the config screen for the kennel.   If the reviewer is already banned:   1. The system shall display a prompt notifying the moderator that the reviewer is already on the ban list. |

# **UC-41: See History of User**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | A moderator will be able to see recent posts the user has made as well as other kennels they have recently joined. |
| User Goal | The user goal is to see a small history of what a user has been doing on Yip. |
| Desired Outcome | A list of actions the user being looked at has done on Yip is shown. |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-7, UC-19 |
| Requirements | TBD |
| Pre-conditions | A user has signed in. |
| Post-conditions | A list of recent history of a user is shown on screen. |
| Trigger | A moderator wants to know what a user has been doing on Yip. |
| Workflow | 1. The user shall click on a user. 2. The system shall bring up that user’s profile. 3. The system shall provide an option by their name to check history if they are a moderator. 4. The moderator shall click on check user history. 5. The system shall check to make sure the user is a moderator. 6. The system shall provide a new screen showing the recent history of the user. |
| Alternate Workflow | If the user is not a moderator:   1. The system shall provide no option to check user history. |

# **UC-42: Receive Reports from Users**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not started |
| Description | Moderators shall be able to receive reports from the users of their Kennels regarding other, misbehaved users. |
| User Goal | Moderators wish to be informed of inappropriate behavior in their Kennels, so that they may use that information to keep their community safe and focused. |
| Desired Outcome | The moderator is made aware of the behavior in question |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-19, UC-29, UC-30 |
| Requirements | The system shall offer a function for moderators to receive reports |
| Pre-conditions | The user must be logged in and be a Moderator in the Kennel for which they wish to receive reports. The user must have opened the Kennel feed, for the Kennel for which they wish to receive reports. |
| Post-conditions | The Moderator is shown the contents of a report |
| Trigger | The moderator wants to be able to see what the reviewers are reporting. |
| Workflow | 1. The user shall press the “Moderator options” button 2. The system shall present the user with a list of actions, including an option to view reports 3. The user shall select the option to view reports 4. The system shall give the user a list of reports. For each report, the system shall give the user an option to view that report. 5. The user shall select the option to view the report, which they wish to view 6. The system shall display the contents of the report |
| Alternate Workflow | None |

# **UC-43: Escalate Report to CORGI**

|  |  |
| --- | --- |
| Priority | Could Have |
| Status | Not Started |
| Description | The moderator can report another user to CORGI. |
| User Goal | The moderator goal is to be able to keep their kennels safe by reporting serious instances to CORGI. |
| Desired Outcome | The moderator reports the other user to CORGI who then decides on an action. |
| Actor | Moderator |
| Dependent use cases | UC-2, UC-19, UC-29, UC-30 |
| Requirements | TBD |
| Pre-conditions | The moderator is signed in and found an inappropriate user in their kennel. |
| Post-conditions | CORGI receives a report on the user. |
| Trigger | A moderator writes something inappropriate in a kennel. |
| Workflow | 1. The moderator shall click on the user they wish to report. 2. The system shall bring up the user’s profile where there is a report to CORGI box to click if they are a moderator. 3. The moderator shall click that box and fill out the rest of the report explaining why they are reporting the user. 4. The system shall confirm they want to report the user to CORGI. 5. The moderator shall confirm the reporting. |
| Alternate Workflow | If the user doesn’t confirm their report:   1. The system shall return back to the user’s screen that was being reported. |